

Fact Based Investigation Report - USIC Claim Number 12720260602005

Customer - CenterPoint Energy

Customer Claim Number -

USIC District - Minneapolis

Damage location - 5425 HUMBOLDT AVE N, BROOKLYN CENTER, MN

Ticket Number - 261201982

Damage Ticket Number - M969176390

Utility Type - Gas-Plastic

Facility - Gas Service - 2" or less

Damager - RYAN CONTRACTING

Excavation Type - Road Constructions

Date of Damage - 6/2/2026 12:00:00 AM

USIC Notified Date - 6/18/2026 7:18:00 AM

Notified By - CENTERPOINT ENERGY

Investigation Date - 6/21/2026 12:00:00 AM

Nature of Damage - Buried Facilities

USIC CDI - [REDACTED]

USIC Locate Tech - [REDACTED]

Determination: USIC NOT AT ISSUE

Root Cause Analysis: Failed to expose marked facilities

Summary of the Event:

On 6/2/26 the contractor RYAN CONTRACTING COMPANY severed the plastic gas service while doing road construction in front of 5425 HUMBOLDT AVE N

Repair Extent:

severed Repaired

Contractor involvement for repair: No

Ticket Information:

Original Ticket
One Call Link



(Click Button)

Ticket Identifier: 197407005
From: IRTNet At: 04/30/26 01:29 PM Seq No: 1501

Gopher State One Call Locate Request

NEW

Ticket Number:	261201982	Old Ticket:	
By:	webusr9	Source:	WEB
Type:	MEET	Date:	04/30/2026 12:28 PM
Send To:	CTLMN01	Sequence:	1577

Company Information

RYAN CONTRACTING COMPANY	Type:	CONTRACTOR
PO BOX 246; 26480 FRANCE		
ELKO, MN 55020		

Caller:	BETH TATGE	Caller Phone:	(952) 894-3200
Contact:	MIKE HOLASEK	Contact Phone:	(612) 282-4331
Company Phone:	(952) 894-3200	Company Fax:	
Company Email:	betht@ryancont.com		

Work Information

State:	MN	Meet Date:	05/05/2026 1:00 PM
County:	HENNEPIN	Done For:	CITY OF BROOKLYN CENTE
Place:	BROOKLYN CENTER		
Street:	HUMBOLDT AVE N		
Intersection:	57TH AVE N		
Type of Work:	INSTALLATION OF WATER AND SEWER MAIN		
Explosives:	No	Tunnel/Bore:	No
Right of Way:	Yes	Duration:	6 MONTHS
Area Marked:	Yes		

Remarks Information

Meet Location: 55th Avenue N & N Humboldt Ave
SCOPE OF WORK: 40 FT EITHER SIDE OF CENTERLINE OF HUMBOLDT AVE N FROM
BEGINNING POINT(57TH AVE N) FOLLOWING HUMBOLDT AVE N S 2684 FT TO END OF
ROUTE (53RD AVE N).

CALL CENTER MAP DRIVING DIRECTIONS: FROM THE CENTERLINE OF THE INTERSECTION OF 57TH AVE N HEAD N 2 FT ON HUMBOLDT AVE N TO THE BEGINNING OF THE ROUTE. GO TO <https://mn.itic.occinc.com/mnatW32G-AM2-EA2-22X> TO OBTAIN ADDITIONAL INFORMATION THAT WAS PROVIDED BY THE EXCAVATOR REGARDING THIS LOCATION.

SEE ATTACHED MAP

AREA MARKED: YES; ELECTRONICALLY MARKED WITH MAP ATTACHED
JOB #: 1158

Link To Map_LINK for CTLMN01: <https://mn.itic.occinc.com/X3HG-AMU-EA2-R3X>

Facility Operators

Code	Name	Phone Number
CBKNLN01	CITY OF BROOKLYN CENTER WATER	(763) 585-7100
CBKNLN03	BROOKLYN CENTER SANITARY	(763) 585-7100
CBKNLN04	BROOKLYN CENTER STORM	(763) 585-7100
CBKNLN05	BROOKLYN CENTER TRAFFIC SIGNAL	(763) 585-7100
CBKNLN06	BROOKLYN CENTER PARK ELECTRIC	(763) 585-7100
CBKNLN07	BROOKLYN CENTER STREET LIGHTS	(763) 585-7100
CBKNLN08	BROOKLYN CENTER IRRIGATION	(763) 585-7100
CMINNE01	CITY OF MINNEAPOLIS WATER	(612) 673-5600
CMINNE04	CITY OF MINNEAPOLIS TRAFFIC	(612) 673-5750
CMINNE05	CITY OF MINNEAPOLIS SEWER	(612) 673-5625
CTLMN01	CENTURYLINK - CTLQL	(800) 778-9140
FORFIB01	FORGED FIBER 37	(800) 778-9140
MINGAS03	CENTER POINT ENERGY	(800) 778-9140
XCEL07	XCEL ENERGY	(800) 848-7558
XCEL09	XCEL ENERGY	(800) 848-7558

Location

Number of Excavation Locations: 1

Coordinates for each location:

Loc 1 : NW Lat: 45.058572 Lon: -93.299361 SE Lat: 45.050997 Lon: -93.298724
T 118N R 21W S 2 Q SE T 118N R 21W S 2 Q NE T 118N R 21W S 1 Q SW
T 118N R 21W S 1 Q NW T 118N R 21W S 12 Q NW T 118N R 21W S 11 Q NE

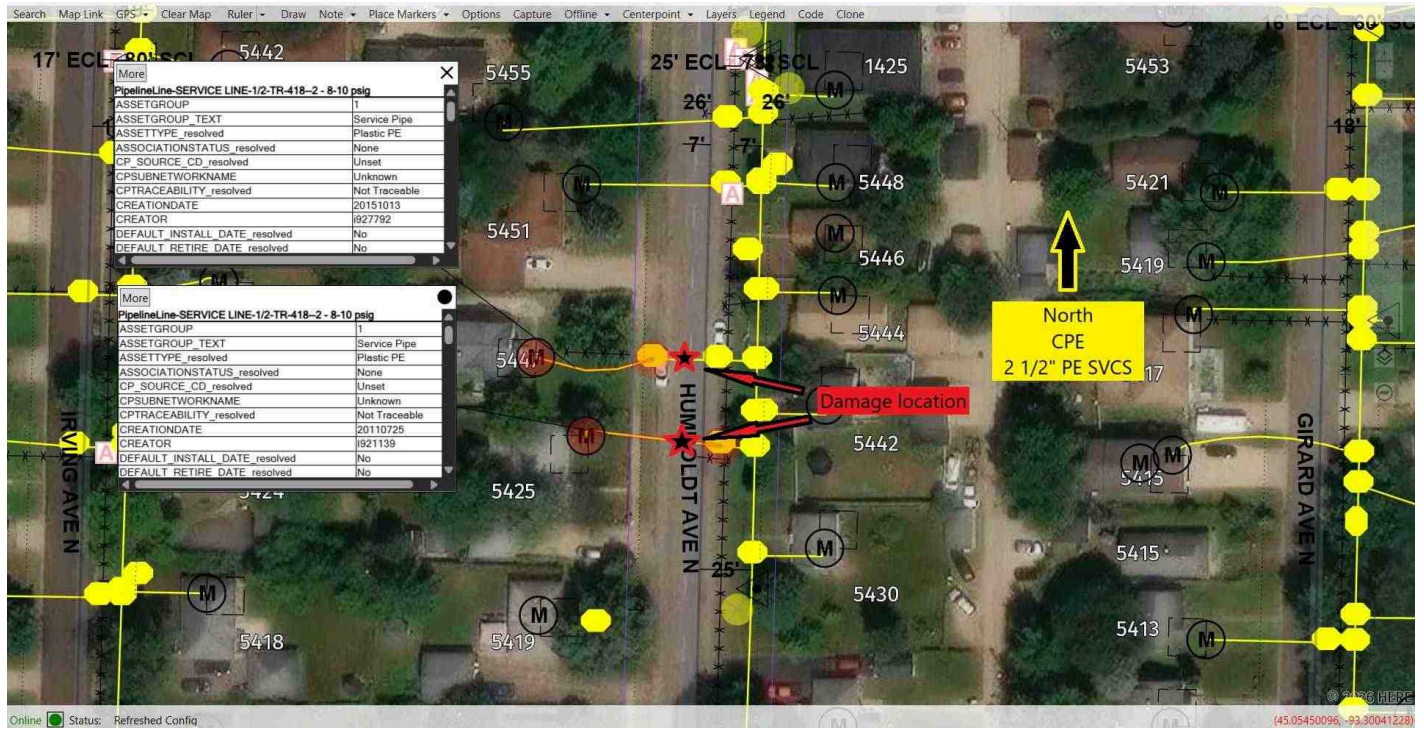
Location Coordinates

Latitude	Longitude	Latitude	Longitude	Latitude	Longitude
Location 1					
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(45.0529531,	-93.2989712)	(45.0511308,	-93.2990393)	(45.0511307,	-93.2990393)
(45.0511069,	-93.2990416)	(45.0509974,	-93.2990523)	(45.0510125,	-93.2993612)
(45.0511412,	-93.2993487)	(45.0529589,	-93.2992808)	(45.0547825,	-93.2992128)
(45.0548019,	-93.2992117)	(45.0584587,	-93.2990368)	(45.0584622,	-93.2990367)
(45.0585720,	-93.2990343)	(45.0585685,	-93.2987246)		

Ticket Risk Score: 60

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Email_Subject: Seq# 1501: 261201982 for CTLMN01
Email_Recv_Date: 2026-04-30 12:29:12 CDT
Email_Sent_Date: 2026-04-30 12:29:12 CDT
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Email_user: 811.mn.ctl
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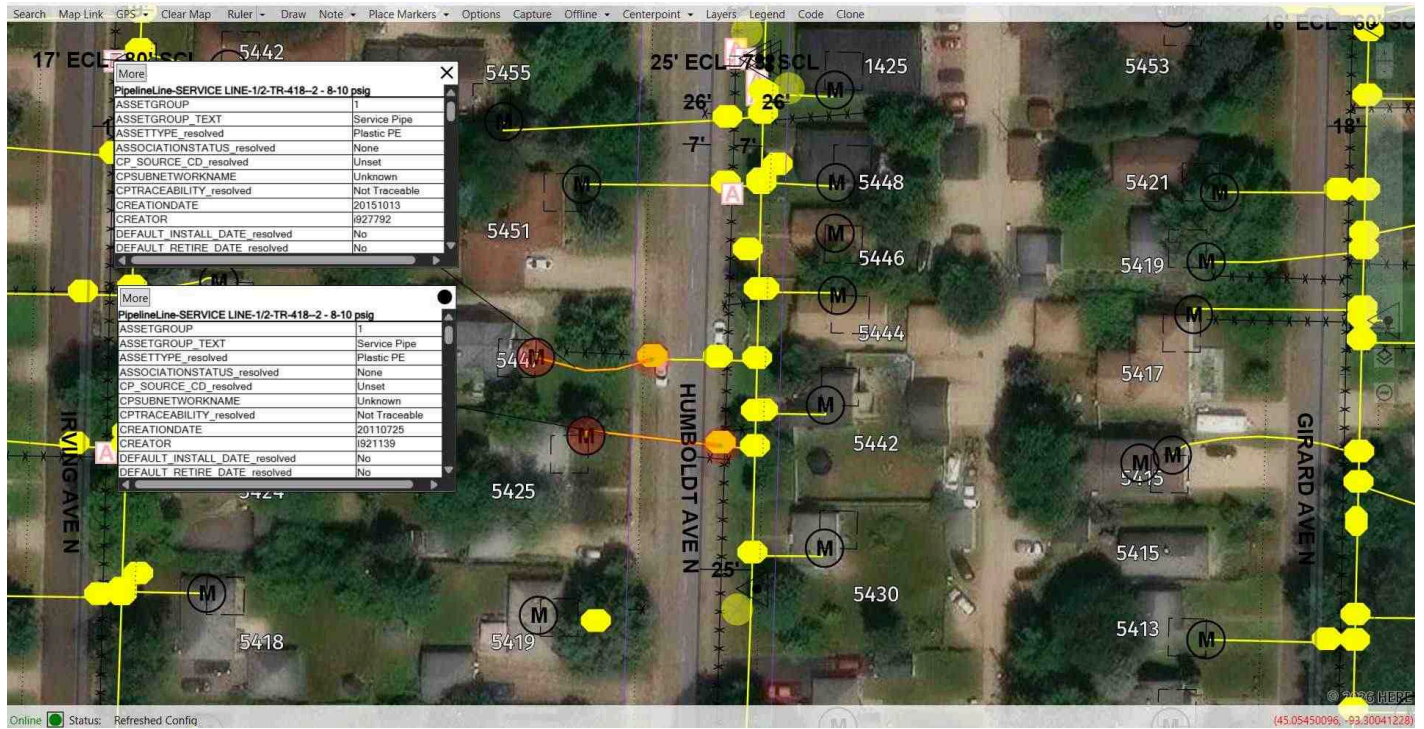
Damage Location



Damage Location



[Print Image](#)



[Side by Side](#)



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Photo created on 06/17/2026 15:11:35 PM CDT

Investigation Photo



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Photo created on 06/17/2026 15:12:58 PM CDT

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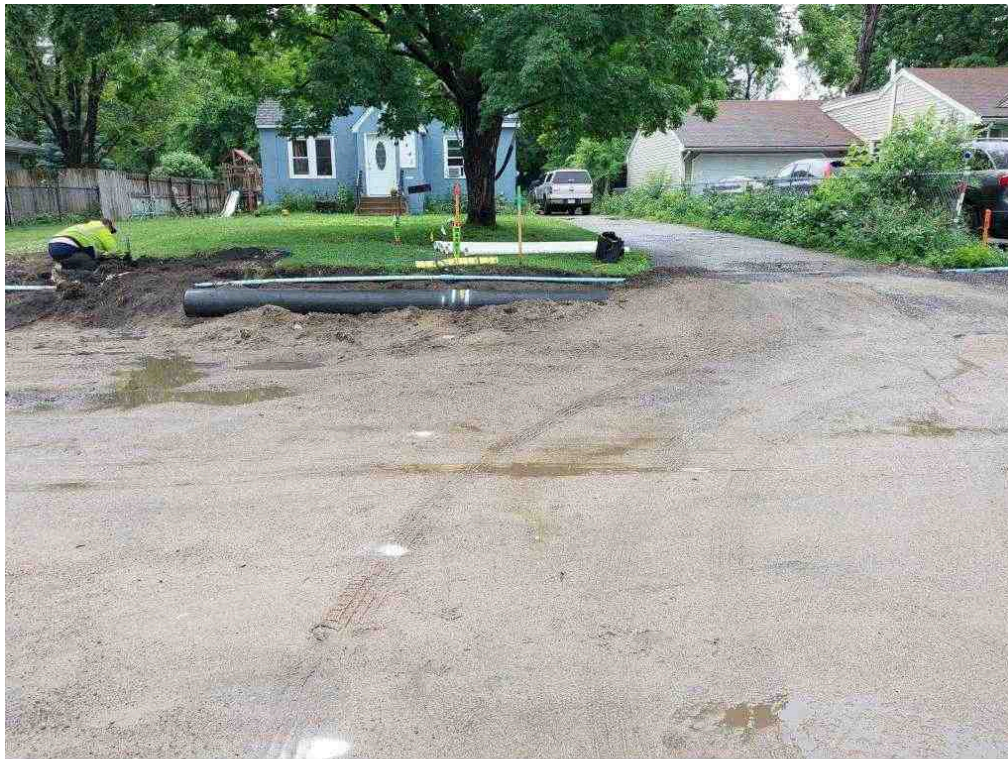
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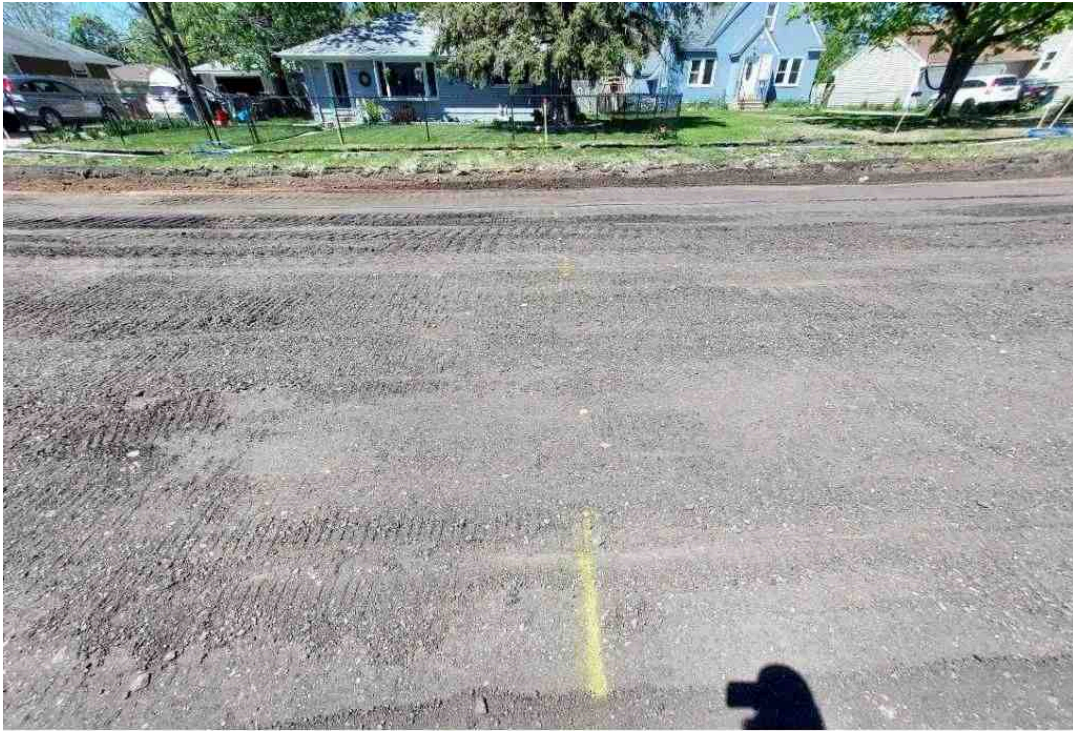
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Post Locate Photo



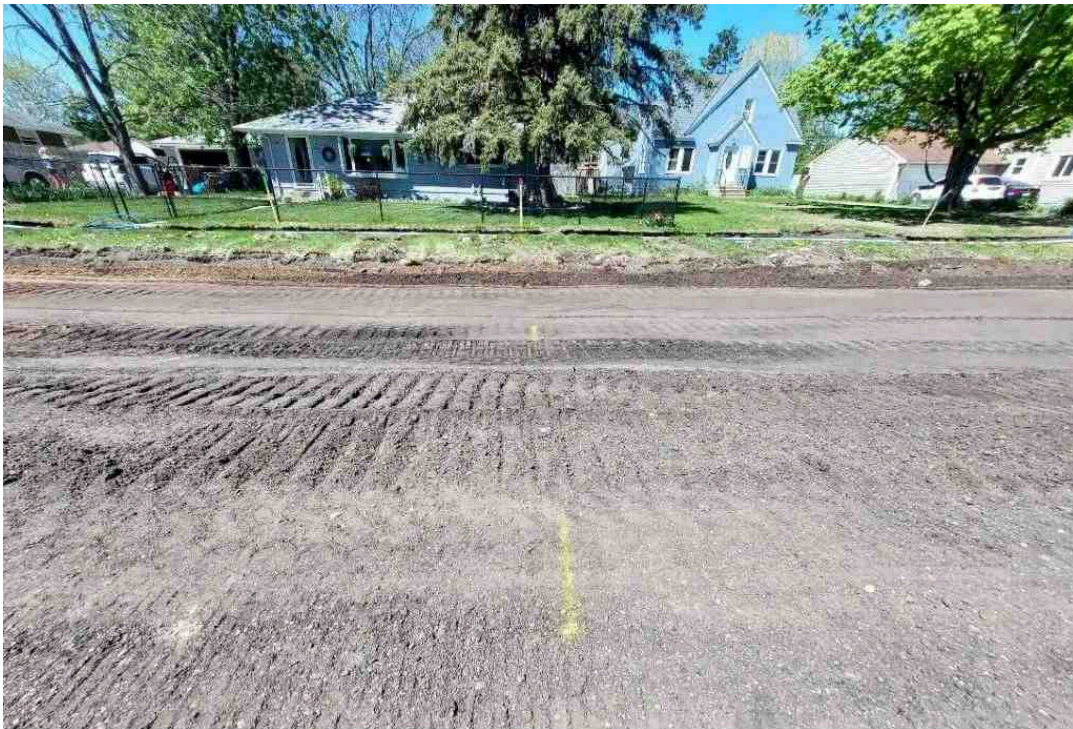
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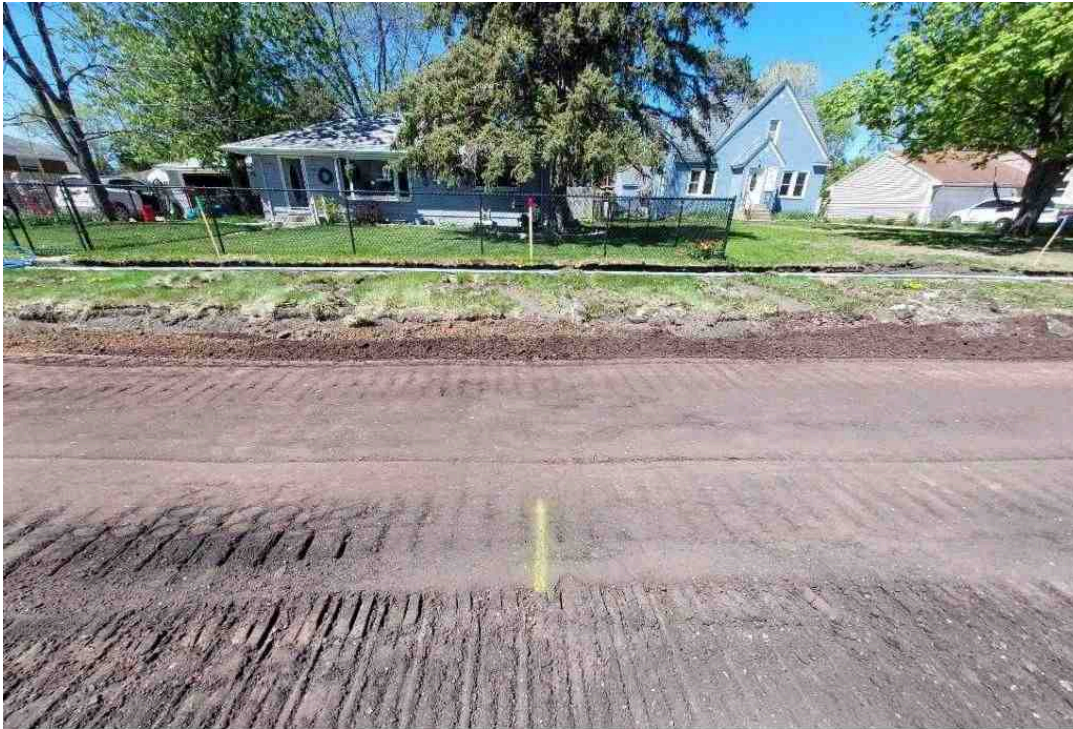
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